



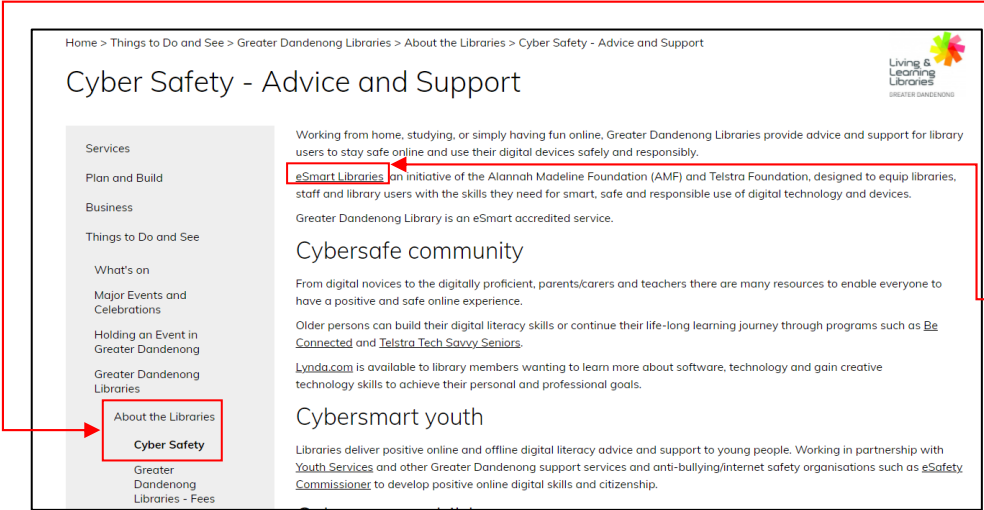
eSafety - Introduction to eSafety

Some online eSafety risks include:

- **Viruses** which spread from computer to computer through the Internet. Some are just a nuisance and others can also delete your data.
- **Malware** are innocent looking programs that try to trick you into installing them and steal your information
- **Spyware** are programs designed to steal information like passwords or bank account details by recording your online activities
- **Scams** are attempts to trick you into giving out personal information such as your bank account numbers, passwords and credit card numbers

Some ways to protect yourself:

- Think twice before opening emails, links and email attachments from people you don't know
- Only deal with businesses online that you know to have a good reputation. Search online for any information about a company before you buy
- Make regular backups of all the information on your computer
- Be wary if you receive unsolicited calls, do not give any personal information over the phone
- Keep virus protection software up to date



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Cyber Safety - Advice and Support

Working from home, studying, or simply having fun online, Greater Dandenong Libraries provide advice and support for library users to stay safe online and use their digital devices safely and responsibly.

eSmart Libraries an initiative of the Alannah Madeline Foundation (AMF) and Telstra Foundation, designed to equip libraries, staff and library users with the skills they need for smart, safe and responsible use of digital technology and devices.

Greater Dandenong Library is an eSmart accredited service.

Cybersafe community

From digital novices to the digitally proficient, parents/carers and teachers there are many resources to enable everyone to have a positive and safe online experience.

Older persons can build their digital literacy skills or continue their life-long learning journey through programs such as [Be Connected](#) and [Telstra Tech Savvy Seniors](#).

[Lynda.com](#) is available to library members wanting to learn more about software, technology and gain creative technology skills to achieve their personal and professional goals.

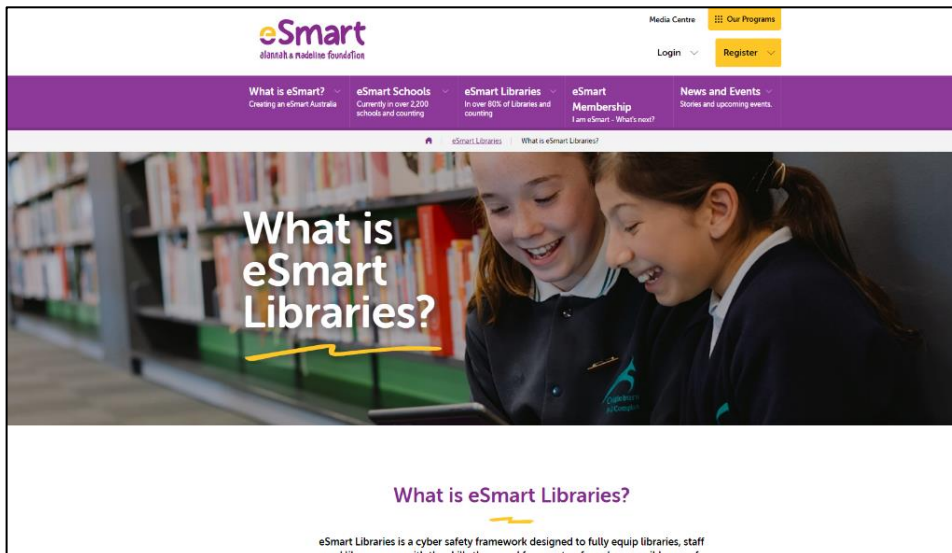
Cybersmart youth

Libraries deliver positive online and offline digital literacy advice and support to young people. Working in partnership with [Youth Services](#) and other Greater Dandenong support services and anti-bullying/internet safety organisations such as [eSafety Commissioner](#) to develop positive online digital skills and citizenship.

To find out more information, visit the Library website. Go to **About the Libraries** and then click on the **Cyber Safety**.

Click on the **'eSmart Libraries'** link at the top of the second paragraph.

The eSmart Libraries page contains links to helpful eSafety resources including links to organisations, fact sheets and support for Seniors, Parents and Carers, Children/Teens and Women who may be experiencing issues online.



eSmart
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What is eSmart Libraries?

What is eSmart Libraries?

eSmart Libraries is a cyber safety framework designed to fully equip libraries, staff and library users with the skills they need for smart, safe and responsible use of